

OP Cheat Sheet

ONE PHILOSOPHY

Phase 2: SystemReveal™ — Structured Diagnosis & Benchmarking

Consultant Guide Overview:

SystemReveal™ is the analytical core of the engagement. This phase is where insight becomes data-backed evidence. Consultants must balance empathy with rigour, using both qualitative insights and quantitative diagnostics to uncover the root causes of resilience gaps.

Primary Objective:

Expose the systemic nature of resilience challenges and benchmark performance across six core competencies.

Detailed Consultant Activities:

1. Full Deployment of Resilience Radar

- Launch quantitative Radar assessment across stakeholder groups
- Ensure balanced participation across leadership, teams, and functions

2. Benchmarking Analysis

- Compare Radar scores with internal historical data and OP's proprietary sector benchmarks
- Identify performance outliers, systemic gaps, and strengths

3. Thematic Synthesis of Qualitative and Quantitative Data

- Overlay stakeholder insights (from Phase 1) with Radar results

- Facilitate internal consultant review sessions to cluster findings

4. Capability Heatmapping

- Use Radar outcomes to build visual capability maps for the six competencies
- Highlight areas of friction, inertia, or potential leverage

5. Leadership Alignment Workshop

- Share systemic findings with senior leaders
- Engage them in identifying priority challenge areas for deeper intervention in Phase 3

Deliverables:

- Full Resilience Radar Benchmark Report
- Systemic Challenge Map
- Capability Heatmap Visual

Tools & Methods:

- Resilience Radar Diagnostic Tool
- Benchmark Dashboard (Internal & External)
- Systems Thinking Workshop Deck

Consulting Value Add:

- Turns anecdotal insight into evidence-based credibility
 - Creates shared language for resilience challenges
 - Highlights the interconnected nature of organisational barriers-
Delivers data-driven insight
 - Brings invisible organisational patterns to light
 - Deepens strategic alignment across leadership
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